Remote COMPLY
Risk Management Suite

Remote INCIDENT®

RemoteIncident® Incident Reponse System

Establishing clear procedures for prioritizing the handling of incidents is critical, as is implementing effective methods of collecting, analyzing, and reporting data.

National Institute of Standards and Technology, August 2012.

Organizations are learning about the cybersecurity ramifications beyond damage to assets, data and reputation. Standard & Poor's has threatened to downgrade credit ratings of companies and federal laws are being passed that require organizations to implement reasonable security safeguards. The benefits of implementing an incident response tool include:

- Systematically respond to incidents so appropriate actions are always taken.
- Minimize loss or theft of information and disruption of services caused by incidents.
- Use information gained during incident handling to better prepare for future incidents.
- Help properly deal with legal issues that may arise during incidents.

The Challenge

An incident can be anything from suspicious activity, emails with suspicious attachments, denial-of-service attacks, ransonware attacks, malware, etc. It is important that all incidents are handled properly and reported as necessary. Your institution should establish clear controls for prioritizing the different types of incidents and enforcing the appropriate procedures to mitigate the risk. It is imperative to have policies/procedures and software in place to effectively and efficiently monitor all incidents to prevent recurrence or further escalation.

RemoteIncident Solution

A comprehensive incident response system allowing organizations to properly track all incidents involving personal injuries, technology, fraud, unauthorized access, loss or theft of equipment. RemoteComply is well-positioned to include a solution through our Incident Response software known as **RemoteIncident**.

Specialized DATA SYSTEMS

RemoteIncident Functionality

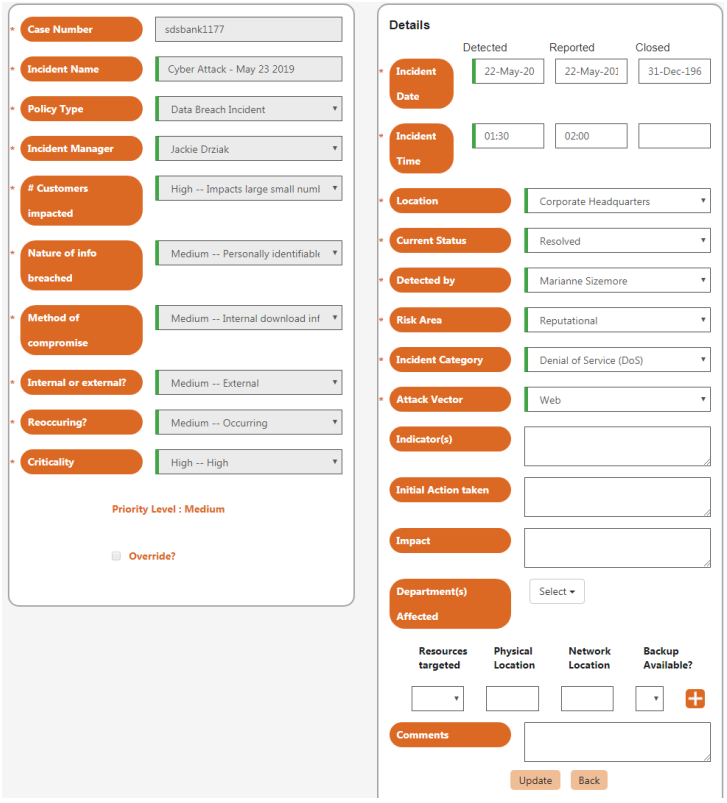
RemoteIncident is an incident response system designed after the NIST framework and FFIEC banking guidelines. The system prepares your organization before, during, and after an incident.

Preparing for potential incidents begins with implementing your incident response policy by defining the priority level of incidents and managing your escalation policy. You can identify Incident Response Teams and prioritize tasks based on incident priority. You can track and respond to an incident by logging the who, what, when, where, why and how details including dates and times, targeted areas, and notifications. A recovery log allows you to perform a "lessons learned" activity including eradication, resolution success, incident wrap up, and a lessons learned meeting if necessary. Additional features such as document repository, comprehensive reporting, and alert capabilities are built into the system.

RemoteIncident delivers quality functionality within the budget and regulatory guidelines of banks and credit unions which consist of:

Other features include:

- Dashboard Layout
- Web-based Application
- Scalability
- Delegation of tasks
- Systematic Incident Tracking
- Remote Document Repository
- Secure Application within the Hosted Environment
- Comprehensive Reporting Module
- Audit Trails



About Specialized Data Systems

Specialized Data Systems is a software development company that provides technology solutions. Specialized Data Systems has provided compliance and risk management solutions since 1989.

For more information about RemoteIncident or to schedule a product demonstration, please contact sales@specializeddata.com or call (888) 408-4335.

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